

Shareholder FAQs

What is the ticker symbol and stock exchange for Kansas City Southern?

Kansas City Southern is traded on the New York Stock Exchange under the ticker symbol "KSU".

When is the Annual Meeting of Stockholders?

Kansas City Southern holds its Annual Meeting of Stockholders on the first Thursday of May of each year, or such other date as shall be designated from time to time by the Board of Directors and stated in the Company's notice of meeting.

Who is Kansas City Southern's transfer agent and registrar?

Computershare serves as the transfer agent and registrar for Kansas City Southern. Contact information for Computershare is as follows:

By Mail:

Computershare
P.O. Box 505000
Louisville, KY 40233

By Overnight Delivery:

Computershare
462 South 4th Street, Suite 1600
Louisville, KY 40202

Toll-Free Phone: (800) 884-4225
Phone: (781) 575-2879

Does Kansas City Southern have a direct stock purchase and dividend reinvestment plan?

No, Kansas City Southern does not currently offer a direct stock purchase plan or dividend reinvestment plan.

How can I find out about stock held in brokerage accounts?

When a broker holds your stock, it is usually registered in the broker's name, or "street name." Kansas City Southern does not know the identity of individual shareholders who hold stock in this manner. We know only that a broker holds a certain number of shares that may be for any number of customers. Also, you will receive dividend payments, annual reports and proxy materials through your broker. Please notify your broker, not Kansas City Southern or Computershare, if you wish to eliminate unwanted, duplicate mailings.

How can I buy, sell or transfer my stock?

If you are interested in any of these transactions, contact Computershare at (800) 884-4225, or (781) 575-2879 outside the U.S. You may also visit their website at:

<https://www-us.computershare.com/Investor/Contact>

What should I do if my stock certificates are lost or stolen?

If your stock certificates are lost, stolen or in some way destroyed, notify Computershare immediately.

Why do I receive multiple dividend checks and duplicate mailings?

Some shareholders hold stock on Kansas City Southern records in similar but different names (e.g. John A. Smith and J.A. Smith). When this occurs, we are required to create separate accounts for each name. Although the mailing addresses are the same, we are required to mail separate dividend checks to each account.

How do I consolidate multiple accounts?

If you want to consolidate separate accounts into one account, call Computershare at (800) 884-4225 to request the necessary forms and instructions. When accounts are consolidated, it may be necessary to reissue stock certificates.

What is the history of stock splits for Kansas City Southern?

<u>Date</u>	<u>Ratio</u>
October 2, 1978	3-for-1
October 5, 1981	2-for-1
March 17, 1992	2-for-1
March 17, 1993	2-for-1
September 16, 1997	3-for-1
July 12, 2000	Spin-off of Stilwell Financial Inc. – Shareholders received 2 additional shares of Stilwell for each share of KCS that they held. The cost allocation for the spin-off was 96.8562% to Stilwell and 3.1438% to KCS. (Note: Stilwell later changed its name to Janus Capital Group, Inc.)
July 12, 2000	Immediately following the Stilwell spin-off, KCS effected a 1-for-2 reverse stock split.

When does Kansas City Southern pay dividends and what is the payment history?

Kansas City Southern pays quarterly dividends on its common and 4% preferred stock on or about the first Tuesday of April, July, October and the third Tuesday of January, when declared by the board of directors to shareholders of record approximately three weeks earlier. Kansas City Southern offers direct deposit of dividends to shareholders who request it. If you would like direct deposit of your dividends, please notify Computershare. You may also visit their website at: <https://www-us.computershare.com/Investor/Contact>.

What if I do not receive my dividend check?

If you do not receive your dividend check within 10 business days after the payment date or if your check is lost or destroyed, notify Computershare so payment on the check can be stopped and a replacement issued.

How can I obtain a W-8BEN or W-9 form?

Contact Computershare at (800) 884-4225, or (781) 575-2879 outside the U.S. to have the W-8BEN or W-9 form sent to you. You may also visit their website at: <https://www-us.computershare.com/Investor/help/PrintableForms>.